

## Terms & Conditions

### General

1. K-Cosmetics Ltd supplies only to the professional beauty industry.
2. By accepting our merchandise, you accept our terms & conditions.
3. All goods sold and delivered to the purchaser shall remain the property of K-Cosmetics Ltd until the purchaser has paid the full price

### Ordering

1. Online: [www.k-cosmetics.com](http://www.k-cosmetics.com)
2. Phone: 09 272 456
3. **NO** minimum order required
4. Orders will be dispatched within 24 hours

### Pricing

1. All Wholesale pricing excludes GST and is subject to change without notice.
2. Recommended retail prices are for your guidance only.

### Payment terms

1. No account with us- payment in full prior dispatch of goods.
2. On account- Payment must be received by 20<sup>th</sup> of the month following date of invoice.
3. Overdue accounts- if *any* invoice is overdue for *more than 14 days* (to be received on our account) any further order will be released only, when the balance is cleared before. Accounts that are not cleared within 30 days from the due date, will be automatically moved to pre- pay accounts.
4. Debt Collecting - 2 months old outstanding account will be listed with debt-collecting agency. Any debt collector cost and any expense and legal costs incurred by K-Cosmetics Ltd as a result of purchaser's default in payment shall be added to the purchaser's principal debt.

### Payment methods

1. By Credit Cards (Visa & MasterCard) with additional 3.4% credit card fee
2. Direct Credit into our bank account
3. Cheque made to K-Cosmetics Ltd

### Freight

1. Freight is payable by purchaser unless otherwise arranged
2. Backorders are sent freight free.
3. Goods are dispatched at purchaser risk
4. Goods damaged via delivery or not received must be claimed immediately against the carrier.

### Returns

1. Please choose carefully as we do not issue refunds.
2. Due to issues of hygiene, K-Cosmetics can not accept returns after packing been opened.
3. If you decide to return an unopened package, you will be credited with your purchase price, less freight and handling fee. Please contact us within seven (7) days of receipt and explain the situation.
4. If the product is found to be faulty on receipt it must be reported and returned within seven (7) days. A replacement will be then provided.